

**OMAN WATER AND WASTEWATER SERVICES COMPANY**  
**INVITATION FOR PROPOSAL FOR MAINTENANCE OF FIRE EQUIPMENT IN**  
**OWWSC PREMISES FOR 2 YEARS**

**SECTION-3**

**SCOPE OF SERVICES**

# OMAN WATER AND WASTEWATER SERVICES COMPANY

## INVITATION FOR PROPOSAL FOR MAINTENANCE OF FIRE EQUIPMENTS IN OWWSC PREMISES FOR 2 YEARS

### SECTION – 3- SCOPE OF SERVICES

Oman Water and Wastewater Services Company, OWWSC (referred to in as ‘Employer’) invites competitive offers from Tenderers who are experienced in the MAINTENANCE OF FIRE EQUIPMENT as summarized in the Appendix 1 & 2 to OWWSC.

#### 3.0 General

1. The scope of the works shall be limited to the below specified OWWSC Premises:
  - SCADA Building
  - Water Main Laboratory
  - Central Warehouse in Mabela.
  - Water Operations Regional Office in Al Khoudh, Seeb.
  - Water Operations Regional Office in Quriyat.
  - HAIL AL GHAF STP
  - DARSAIT AYINT PUMPING STATION SPS -101
  - DARSAIT AYINT PUMPING STATION SPS -201
  - KALA COMPOSITING PLANT
  - DARSAIT STP
  - DARSAIT - VEHICLE
  - QURIAT STP
  - BOWSHAR STP
  - BOWSHER NETWORK
  - SEEB STP
  - VACCUM STATION - 7
  - VACCUM STATION - 1
  - VACCUM STATION - 5
  - VACCUM STATION - 10
  - VACCUM STATION - 09
  - VACCUM STATION - 5A
  - VACCUM STATION - 4
  - VACCUM STATION - 3
  - VACCUM STATION - 2
  - VACCUM STATION - 6
  - VACCUM STATION - 8
  - VACCUM STATION - 10
  - AL ANSAB STP
  - ALKOUD MPS3
  - SEEB MPS2
  - ALKOUD TE
  - SEEB PROJECT OFFICE
  - NEW WAREHOUSE YARD
  - OLD WAREHOUSE YARD
  - AZAIBA -CPS
  - SPS-01 & 02-AZAIBA
  - JABROH DARSAIT
  - HAYA MAIN OFFICE
  - OPERATION BUILDING
  - WETLAND
  - QURUM TE -PS
  - SEEB STP - AUTOMATIC DRY POWDER EXT.
  - SEEB-PUMPING STATION- VEHICLE FIRE EXT.
  - AZAIBA AIRPORT PUMP STATION
  - MABELAH-TE

2. The Maintenance of Fire protections systems / equipment is to be **for 2 years duration from the date of issuance of Commencement Letter.**
3. The Maintenance of Fire protections systems / equipment must meet the certification of either the EN or BS Number as applicable for the product. If there are no standards the minimum description as specified in this document must be met.
4. Tenderer must provide us - a clear report stating the List of Equipment's/Systems to be serviced and maintained in that month. The report should be **provided at the beginning of every month** and should be **approved by the Employer.**
5. The Tenderer shall not commence any work until there is an approval from the Employer on the Work Order which specifies the items to be serviced and their corresponding unit prices.
6. The Tenderer must **identify all existing fire equipment's/systems in the scope** by means of a unique coding. The coding methodology shall be approved by the Employer beforehand.
7. The Tenderer shall provide a **detailed fire map** for each location under the scope which contains the identification/locations of all labelled fire equipment's/systems (e.g. smoke detectors, emergency exit, fire blanket, etc.).
8. All work shall be carried out in strict accordance with all relevant OHS and Environmental legislations that are applicable in Oman.
9. In case of any additional work to be carried out the successful tenderer is to provide the Employer with a detailed report along with the quotation within a reasonable time.
10. The successful tenderer may suggest/ recommend some additional requirement to the Employer in order to improve the protection in the building.
11. **At least once a month the successful tenderer shall visit all the buildings in the scope** and carryout A tests to check the effectiveness of the systems/ equipment's in the buildings and provide us with a brief report on the condition equipment's.
12. The **successful tenderer** shall submit to the Employer (OWWSC-HSE Dep) the **Service reports after every completed work as per approved Work Order.** The Tenderer shall deem the work to be completed only after the receipt of the Acceptance of the Service Reports from the Employer.
13. If the maintenance/service does not confirm to the requirements as required by the Employer, the Work Order acceptance shall not be issued and in such cases, the Employer shall inform the Tenderer of the same. Upon receipt of such a notice from the Employer, the Tenderer shall make all arrangements to rectify the issues **within 1 (one) week** from

the date of receipt of such notice and subsequently inform the Employer after work completion.

14. The Tenderer shall provide the list of spare materials/parts as part of the equipment's under the scope incase the Employer requires them to be replaced. The decision to replace shall be solely the prerogative of the Employer and shall be indicated suitably in the approved Work **order**. The unit rates shall be specified for each individual item and shall be non-negotiable.
15. For the items/parts that are replaced, the successful Tenderer shall be responsible for its Installation, Testing and Commissioning (part wise and overall as part of the system).
16. In case, of any emergency call from the Employer, the successful tenderer shall reach the location **within 2 hours** & rectify the issue **within 12 hours** from receipt of the correspondence.
17. The tenderer has to provide us with total service and maintenance amount and total spare parts amount for the duration of 2 years (as shown below)
18. If the Contractor fails to complete the supply/Maintenance & Service of the equipment within the agreed time frame, time fixed by the Contract, or within any extension of time granted by the Employer, there shall be deducted of 1 % per case from with a maximum of 10% from the total contract Sum.

Sl.	Items	Unit rate per item	Total Amount	Comments
1	Servicing & Maintenance <b>(A)</b>			
2	Spare Parts <b>(B)</b>			
Total Amount (A+B)				